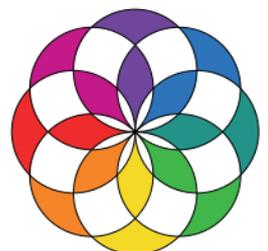




# CHANGING FUTURES

changing systems to support adults  
experiencing multiple disadvantage



CHANGING  
FUTURES

# What is Changing Futures?



➔ Oldham have been awarded funding to establish a **new offer supporting adults** with multiple and complex dependencies, where they **do not meet statutory duties**. The service has been co-designed with colleagues across the system and residents with **lived experience**.

➔ The Changing Futures Team will work with adults experiencing three or more of, including combinations of, **homelessness, substance misuse, mental health issues, domestic abuse and contact with the criminal justice system**. Two of the six case navigators will be working with women only.

➔ The Changing Futures Team will work with people utilising a **strengths-based and trauma informed care approach**. Having low caseloads and no time limits, the team will drive forward and embed **prevention and early intervention** to help keep people healthy, safe, and well.

➔ The Changing Futures Team will **work in collaboration with partners** to provide intensive support to residents to support **improved outcomes** as well as **informing wider system change**.

## How do I make a referral?

Before considering making a referral, please ensure the adult is experiencing three or more (*can be combined*) of the following criteria:

- 🕒 Homelessness
- 🕒 Substance misuse
- 🕒 Mental health issues
- 🕒 Domestic abuse
- 🕒 Criminal justice

To make a referral, please arrange to attend the MEAM meeting to discuss or email the team below for information.



<https://tinyurl.com/CF-referralform>



[changing.futures@oldham.gov.uk](mailto:changing.futures@oldham.gov.uk)



[www.oldham.gov.uk/changing-futures](http://www.oldham.gov.uk/changing-futures)

We aim to respond within 5 working days



“CHANGING FUTURES IS A MUCH-NEEDED SERVICE WITHIN ADULT SOCIAL CARE AT OLDHAM COUNCIL AND THE OVERARCHING GOAL IS TO STABILISE AND THEN IMPROVE THE LIFE SITUATION OF LOCAL ADULTS WHO FACE MULTIPLE DISADVANTAGES, THIS IS KEY TO THE EARLY INTERVENTION AND PREVENTION OFFER”.

Lisa Entwistle, Head of Prevention & Client Services within Adult Social Care



## Meet the team



**Mary Neilsen**  
Adult Support Worker



**Mariah Thamana**  
Adult Support Worker (women only)



**Suzanne Helire**  
Adult Support Worker



**Nicola Mayall**  
Adult Support Worker



**Nicola Walker**  
Adult Support Worker (women only)



**Annie Crowshaw**  
Adult Support Worker



**Sarah Hulston**  
Changing Futures Team Manager